

GENERAL MEMBERSHIP MEETING

Wednesday, November 21, 2007, 11:30 a.m. – 1:00 p.m., Royal Fork (Columbia Mall)

"Networking/Round Table – Board Nominations"

SEMINAR NOTES..



(10/10/2007)

RICHARD HAWK (Afternoon Session)

10 Ways You Can Create A More Vibrant Safety Culture

1. Listen Better

- ⇒ People Like You Better
- ⇒ More Powerful
- ⇒ Helps with Stress
- ⇒ You Learn Stuff

[Make sure you look in their eyes – What color are they?]

[Ask a question about the story you were just told]

[Ask further questions]

 **BOOK – Why Men Don't Listen and Women Can't Read Maps**



2. Concentrate on the Positive

- ⇒ Talk to your employees on positives about the company
- ⇒ Compliment an employee about their "Job Well Done" in front of a group (don't compliment the ones that won't do it right – They should get the message)



3. Work on Your Observation Skills

4. Learn How to Conduct Superb Meetings

- ⇒ Will advance your career



5. Get Personal But Don't Meddle

6. Look for Unique Ways to Show Appreciation and Praise Accomplishments

 **BOOK – 1001 Ways to Reward Employees**

7. Become a Marketing Maniac

8. Hang Out Better

- ⇒ Do lunch with employees
- ⇒ Not always Business – LISTEN

9. Be Honest and Consistent

10. Show Enthusiasm and Have Fun



BOARD MEETING

BOARD MEMBERS MEET THE FIRST THURSDAY OF THE MONTH / 6:00 – 8:00 PM.
GRAND FORKS PARK DISTRICT
1210 7TH AVENUE SOUTH
NEXT MEETING → December 6th

- **"A BIG THANK YOU" to WSI for supporting our NOSHA Seminar – It is going to be hard to top this one!**
- **We need candidates for the upcoming Board election.** Please consider serving as a Board Member – THERE ARE 4 SPOTS TO FILL. The following Board Member terms are ending in December (Davis Hoverson, Al Maloney, Debbie Pierson and Annette Shane). Please feel free to contact any member of our Board to see how easy and rewarding it is to serve as a "Safety Leader"!

BOARD MEMBERS

Steve Harken (President)
Al Maloney (Vice President)
Joe Strang (Treasurer)
Debbie Pierson (Secretary)
Pat Balstad • Robert Hewitt
Davis Hoverson • Bonnie Knutson
Cedric Masa • Lyle Ross • Annette Shane

COMMITTEES

Communication Committee

(Linda Wiley, Carol Gierszewski, Bonnie Knutson, Annette Shane)

- Has your contact information changed? Please e-mail Linda Wiley at info@nosha.net with any updates.

Education Committee

(Bonnie Knutson, Pat Balstad)

(Upcoming GM Meeting Presentations)

- **December 19, 2007**
- 2008 Board Elections
- **January 16, 2008**
- TBA

Membership Committee

(Davis Hoverson)

★ **64 MEMBERS STRONG...and GROWING!**

★ **WELCOME "APPLIED PRODUCTS" – Our Newest Member!**

Join NOSHA now - Pay your 2008 Fees and the remainder of 2007 is at **No-Charge!** You can find a registration form on our website at www.nosha.net

Safety Stuff!

PO Box 14663, Grand Forks, ND 58208-4663 • www.nosha.net • info@nosha.net

RICHARD HAWK HELPING COMPANIES AROUND THE WORLD CREATE VIBRANT SAFETY CULTURES

Go to www.makesafetyfun.com and sign up for the coolest safety e-zine on the internet. Every week you'll get ideas, tips and trivia to liven up Your Safety and Health Program!